

Course: Core DDI Advanced Troubleshooting (CDAT) 7.3

May 2016

Course Description

Understand the Infoblox support process and tools available to assist your Core DDI troubleshooting efforts. Learn to build and troubleshoot high availability (HA) pairs and Grids. Study common root cause analysis and resolution strategies and techniques for network connectivity and DNS and DHCP issues. Use a case-study approach to apply your learnings to real-life failure scenarios and recovery methods.

Target Audience

This is an advanced-level course for team members who provide day-to-day management, operations, and technical support of the Infoblox DDI product.

Duration

2 days

Style

Lecture, demo, and hands-on lab exercises

Delivery

Instructor-led

Max Class Size

8 attendees

Prerequisites

Attendees should have completed their Core DDI Basic Configuration (CDBC) and Core DDI Intermediate Configuration (CDIC) courses and accreditations and have at least six months experience supporting Infoblox Core DDI products..

Topics

- Understanding Infoblox support processes and tools
- Troubleshooting network connectivity
- Understanding the Infoblox support bundle
- Building & troubleshooting high-availability (HA) pairs
- Building & troubleshooting Grid
- Understanding Grid issues and behavior
- DNS troubleshooting strategies and finding and fixing common DNS issues
- DHCP troubleshooting strategies and finding and fixing common DHCP issues
- Applying course learnings to real-life scenarios and recovery methods.

Accreditation

Core DDI Advanced Troubleshooting (CDAT) accreditation (on-line, open-book)

Training Credits

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